

When you decided you want a puppy from us you will need to look on our website and see where we are at in our planning. It is wise to start early in your quest with us. The process goes like the following sections.

## PAGE 1 SEC 1

### **APPLICATION PROCESS:**

FIRST YOU MUST FILL OUT AN APPLICATION AND SUBMIT IT TO US. We do not care if you have three dogs from us we still need a current application for the dog you desire. We keep a file for each litter and each person must have their information in that file on an application that may be viewed on hard copy

You must go on our website and find the application page. Print off the application and fill it out. Scan it and send back PDF or j-peg. We will review the application and notify you email or a phone call that you may deposit for the litter.

When we speak to you and tell you to send a deposit it is important not to wait more than a day or two to do so. Many buyers assume that they are they only interested parties in a puppy and if you wait your deposit is in order with others by the date we receive your deposit and it is deposited successfully in our account. At that point you are in line for a puppy.

# **DEPOSIT PROCESS:**

Deposits are due once the application (deposits are non refundable) is filled out and you have been notified that you may deposit Deposits are (\$500.00) Dollars and hold your puppy till the second week of life birth date.

Deposits may be made one of two ways. Zelle direct bank deposit or Personal check sent priority mail to us. A check and snail mail may find your check missing or lost. A priority sent mail with a check will track your postal item. YOU need to give us the tracking number to freeze the date of your deposit to secure your place in line. If you jump off the process for any reason you will be placed back in the que and wait for THAT available puppy. This includes someone who received a previous dog or had a very special situation that sees them coming back aboard after the extenuating circumstances. Even if you are paid in full you will need to wait for an available puppy because you left the que and now are returning. It is not Bajoron's responsibility that you did so. Increased cost in services may apply to this second reservation.

If you use Zelle the deposit is almost always immediate unless it is not a business day or a work day. Those take a couple of days. As always your place in line is dependent on the time frame that your money deposits.

We will take a puppy o ffavailability if you:

- + give us a photo and the tracking number of your mail with your deposit check in the envelope
- + if you use Zelle to deposit your money in to our account

Other wise the puppy will remain available. Too often buyers make a verbal commitment but back out for a reason. We can't thwart the availability

of a puppy based on a verbal agreement.

If you want to Zelle you may <u>ask us for our Zelle number</u> and we will give it to you provided you have an approved application in place and we have instructed you that you may deposit.

WHEN SENDING SNAIL MAIL PLEASE CHOOSE PRIORITY MAIL AT THE UNITED STATES POSTAL SERVICE

MAKE OUT CHECKS TO: "BAJORON BOUVIERS" PO BOX 496 WILDWOOD, MO 63040

## PAGE 1 SEC 3

## **REMITTANCE FOR PUPPY PROCESS:**

The deposit (deposits are non refundable) holds your puppy till the second week of life birth date. The remainder of your puppy remittance is due from the second week of life birth date to the third week of life birth date. After which your payment is late. Please be prompt in your payments as our vet has a policy of pay as you go not a billing situation.

You will be quoted the total. If you do not send in proper funding you will be considered in a form of default if you do not communicate when we reach out to you to correct the situation. It is our policy that all remittance for puppy is paid by the last day of the 2nd week birth date and the last date being their third week birth date, after which you are in default. We will send out three emails which we have already established that you are recieving from our ongoing communications. Failure to response will see us possibly selling your puppy. Should this scenario play out YOU WILL NOT RECEIVE YOUR DEPOSIT. If we have to resell your puppy any refund you may realize from this will be docked for services rendered to cover our costs in this effort. Once the litter is sold and we can establish our costs we will send you a check.

Pricing is based on care (both Dam and puppies), procedural costs, all materials, products, professional procedures and upbringing of puppies and Mom during the ENTIRE process. Our puppy prices are not based on show versus companion or boy versus girl, fawn vs black. All dogs require the same because they take the same love, medicines, vet care, and products to bring them to each and every new client.

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#### PAGE 2 SEC 1

### **NAMING PROCESS:**

Each litter has a chosen theme. This theme is reflected in the name of the individual dogs. For instance the "Sports Car Litter" You will be instructed to create a name that is 35 characters long inclusive of the spaces. The name must start with our kennel name, BAJORONS. thus a name like *Bajorons Maserati dressed in Gold* call name (the day to day name you call you dog and what I make files for your dogs microchip and your contact information: Call name "MAZE". Please do not change your dogs name as this messes up the file and our ability to track you or save your microchip information in case of an emergency.

Your name is due by the end of the 4th week and we reserve the right to name your puppy and also use the same in the AKC registration process.

## PAGE 2 SEC 2

## TRAVEL FOR PUPPY PROCESS:

The fourth week of life we need to plan the mode of delivery of your puppy and it needs to be paid fro by the end of the fourth week which is marked by the fourth week birthday and ends the day before the 5th week birth date.

There are 6 modes of delivery possible:

- -Drive in and pick up (no charge)
- Drive in and fly out (Charge)
- Fly in drive to us and fly out (charge)
- Fly in and drive out (no charge)
- Fly in and we meet you at the Airport (A charge) (B Charge)
  - A. We meet you with our small crate you bring all the necessary items to travel with puppy: sherpa, puppy pads, wet wipes, toys, zip locks for messes to throw away, collar, lead, paper towels
  - B. We meet you with our little crate and then we purchase all the necessary items for you to travel with your puppy
- -Cargo ship (Charge)

Puppy pick up is from 7 weeks on. Natural eared puppies are available for pick up from 7 weeks on. Puppies receiving cropped ears will be released once their ears have had sutures removed. This is usually 13 days past crop procedure. You will be notified of the dates that pick up will ensue and at the beginning of the week of their 8th birth day to the end of that week is the time frame that we need you to pick up your puppy.

Shipping costs change constantly. We do not quote a ship cost till we hit the end of the 3rd week of life. We also advise you NOT to try to figure out how much it costs to ship. There are many factors that we must accommodate for our quote. When you ask in the beginning of the puppy purchasing process "How much will it cost to ship my puppy?" We can only tell you what it has cost in the past. This reporting how much it cost in the past is in no way accurate for your situation. It may change and Bajoron is not liable for our quote to be higher than the dollar amount we told it was in the past.

Now if you have chosen a mode of shipping like cargo and you want to change we can refigure the amount but if it increases vastly from a pick up to a cargo, We will inform you that you are liable for that increased dollar amount incurred payable prior to ship via Zelle or check sent Next day priority. A vastly increased time that we must keep the puppy will increase the shipping costs and the items purchased. We will inform you of this but will not carry the burden of the cost increases as a result of your choice alterations. We apologize for any inconvenience or cost this may see your realizing.

## PAGE 2 SEC 3

## **EXTRA CHARGES PROCESSES:**

Asking Bajoron to hold your puppy longer than the dates given will result in a boarding fee of 25 dollars a day plus vet charges for shots and other items needed during that period of time. This charge may be Zelled in to our account prior to the boarding or a check sent prior to the boarding. We do not accept cash upon pick up nor a check that is not cleared 2-3 weeks prior to pick up.

We are NOT a kennel and can't board your dog for a long time. Just like a boarding facility we have cost incurred during this time and you the buyer will assume those cost.

NOTE: IF YOU CHOOSE TO DELAY YOUR DELIVERY OF YOUR PUPPY AND WISH TO CARGO SHIP IT IS ADVISED YOU COME PICK UP AS THE CRATE WILL BE LARGER AND THE COSTS MUCH HIGHER FOR THIS SERVICE.





#### PAGE 3 SEC 1

## **DEFAULTING DURING THE ANY OF THE PROCESSES:**

IThere are the various defaulting situations that we have experienced or can see happening:

- -You deposit and then disappear
- You pay for your entire puppy and then disappear
- You deposit and then decide to not follow through
- You pay but decide to not follow through
- You do not send in your remittance on time but still want puppy
- You do not sign your contract or refuse to do so
- You disappear after paying for deposit, remittance and shipping
- You disappear after paying for deposit, remittance and shipping and we have planned ship date
- You refuse to communicate at any point

#### PAGE 3 SEC 2

## **DEFAULTING DURING THE ANY OF THE PROCESSES: Continued:**

We have put in to words what will happen during each of the default issues below:

There are the various defaulting situations that we have experienced or we can anticipate occuring:

### -You deposit and then disappear

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ver comes first) provided you pay for your puppy in full before you do so. You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (deposits are non refundable)

### - You pay for your entire puppy and then disappear

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ever comes first) provided you pay for your puppy in full before you do so.

You will also need to have a current application on

file if your application is more than 6 months old and or we cant find your application readily. (after two subsequent litters Bajoron will not be responsible for monies left with us)

(after two subseq

- You deposit and then decide to not follow through (deposits are not refundable)

#### PAGE 3 SEC 2C

### - You pay but decide to not follow through

- a (deposits are not refundable)
- b Your remittance **minus** your deposit and our costs to resell puppy will be included in your check (this means that you will be charged an unspecified amount for our services to in this effort you have caused to occur.
- c. If you have paid and your dog has natural ears at your request. You will not receive a full refund. Your refund will only be partial based on our cost of ears to be cropped, medical care and additional shots and vet care that your delay in decisions cost us. This decision not to crop has a very serious ramifications for a refund and your signature on the puppy application indicates you understand and agreed to our final decision of an amount to refund should this situation present itself.
- d Because of the nature of choice in docking or cropping, Refunds will reflect whether this service was performed or not. The choice to do either carries with it costs that your refund will reflect based on our decisions and ability to carry out this process without monetary loss to the program.

#### PAGE 3 SEC 20

### - You do not send in your remittance on time but still want puppy

We will notify you of the default. we will give you a time frame in which to respond. Failure to do so will be subject to loss of deposit, some of your remittance (if applicable) and you will accept our decision based on your specific situational details we are evaluating for our decision.

#### PAGE 3 SEC 2

## - You do not sign your contract or refuse to do so

We will notify you of the default. we will give you a time frame in which to respond. Failure to do so will be subject to loss of deposit, some of your remittance (if applicable) and you will accept our decision based on your specific situational details we are evaluating for our decision.

NO PUPPY LEAVES BAJORONS CUSTODY WITHOUT A VALID SIGNED CONTRACT. We send out contracts about one week prior to shipping or personal pick up. We sincerely hold this rule and will not budge on the need for a contract in place prior to pick up or ship.

#### PAGE 3 SEC 2

If for some reason (and this is extremely rare) be it a rehome, a late transfer or any situation where you were signing the contract and it never arrives, Bajoron reserves the right to register this puppy in their names and it will remain as such for the life of the puppy. There are many reasons for this need and as such you agree to this clause. NO contract means no rights. If we own the puppy should you no longer be able to maintain said dog we are the owners and the dog comes back to us or we organize the rehome of this dog, no contest.

## - You disappear after paying for deposit, remittance and shipping

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ver comes first) provided you pay for your puppy in full before you do so. You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (deposits are non refundable) (after two subsequent litters Bajoron will not be responsible for monies left with us)



#### PAGE 4 SEC 1

### - You disappear after paying for deposit, remittance and shipping and we have planned ship date

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ver comes first) provided you pay for your puppy in full before you do so. You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (deposits are non refundable) (after two subsequent litters Bajoron will not be responsible for monies left with us)

#### PAGE 4 SEC 2

## - You refuse to communicate at any point

We reserve the right to end the buying process at any time in the process. We are not liable for any costs or damages that you feel you have incurred. We expect you to answer emails same day or next day. We expect you to answer your phone, call us back ASAP, keep us informed if there is a problem. If you decide that you do not need to speak to us, that is considered a default situation. (see above)

If after receiving the puppy you do not communicate we also reserve the right to maintain AKC paperwork in our names. Communication is important and ongoing. You are expected to maintain that ability throughout the process and beyond.

#### PAGE 4 SEC 3

### **EAR CROPPING WARNING:**

Our vet has cropped many ears over the years. We offer this service but do not guarantee that your puppy will survive this surgery. If your puppy does not survive surgery we are not responsible for this loss. (We have NEVER LOSS A DOG DUE TO DEATH FROM THIS PROCESS, but there is always a first time). Your puppy is screened for heart murmurs prior to the process and so any issue would be clearly something beyond our control. If you choose this process we offer you another puppy from a subsequent litter but not refund the money for the first puppy. If we can't provide a puppy, we will offer you 50% of your total remittance you paid for the puppy.

I (Person who signsApplication) and has chosen Ear Crops as a procedure to be carried out on my puppy that I have purchased from Bajoron Bouviers

I UNDERSTAND that all reasonable against be precautions against injury, escape, or death of the animal you have with Bajoron waiting for delivery, will be used however, I also understand and that certain inherent risks are involved in the carrying out of any medical procedure or handling of an animal, which are beyond the control of the person/s involved. In the absence of gross negligence, I throughly understand that I assume certain risks and will not hold Bajoron Bouvier or the Vet clinic, its employees, or agents liable or responsible in any manner or circumstance for these risks. I authorize the use of appropriate anesthesia and pain relieve medication as needed before and after the procedure. If, in the course of treatment, a condition is discovered which requires medical attention or an additional procedure, IV fluids, the attending veterinarian may . in his/her discretion, perform such procedures. We will perform a physical examination on your pet before administering anesthesia and performing surgery and he or she should do fine. Potential owner assumes all liability for the choice of ear crop and will not hold anyone responsible for this choice

### PAGE 4 SEC 4

### **DELIVERY OF PUPPY:**

You will not hold Bajoron responsible for your puppy being delivered safely. No matter the mode of delivery, ground ship, air cargo, or Any form of delivery is not our responsibility. We have made an effort to secure the best mode of delivery if air cargo, you will contract ground shipping, but after the puppy leaves our hands we can't control the situation. If you find that the delivery is not sufficient or what you thought you will seek reimbursement from the provider NOT us. As always personal pick up is suggested.

### PAGE 4 SEC 5

### **CONTRACT THE PROCESS:**

### CONTRACTS:

-Depending on your situation that you will have with this dog, breeding, non breeding, etc you will have a contract. The contract will be sent to you after the date of delivery is in place, the delivery is paid for and we have about a week or two (depending on our (Bajorons) schedule. Contracts must be signed or puppies are not shipped, delivered or transfers are not completed. You will be given the contract via email and asked to sign it, print your name and date it. It is your responsibility to sign and return in a timely manner before the Puppy is to be transferred with the carrier be it cargo, flight nanny or you picking up via air plane at our airport. We will not follow through with this delivery without a contract in place. Because of your late refusal to sign the contract, You will not be refunded your remittance in full. If you refuse to sign and return the contract before we cancel the flight, you have defaulted at the latest time available. At this point you are considered to be officially not taking the puppy. The additional care required for the puppy you promised to adopt will need to be taken care of. These care items (all care items included will be part of the money deducted from your remittance you may receive back after the puppy is resold. Bajoron's decision as to what those charges are is there final decision. Those charges will be deducted from your total you will be refunded.

### PAGE 4 SEC 6

Special extenuating circumstances as explained on Page 3 sec 2F see any dog that is in one of these situations as being registered by Bajorons with the AKC under their names, no contest.



#### PAGE 5 SEC 1

## Total forfeiture of funds and Liability to Bajoron:

-Depending on your situation if you threaten, or try to do any act that is deemed threatening to Bajoron we reserve the right to cease any and all contact with you as a buyer. Review of monies left will be individually specific in nature and will be reviewed by us for the validity in each clause set forth in this agreement and the application you have signed. While we are patient, we have had occasion to test our patience and give us cause for alarm in other's actions.

#### PAGE 4 SEC 2

## **SPECIAL CIRCUMSTANCES:**

We reserve the right to halt all sales. Depending on the scenario and the circumstances surrounding the facts, it is our decision alone as to how this process plays out. We will be fair in our process and will not refuse to refund a portion of your remittance. This situation has always been resolved through discussion and agreements. It is always when we feel that our ability to supply a puppy is in question for the recipient. This section never is applicable to the new owner refusing delivery or follow through that is resulting in default. This has only happened once in our history but begs to be addressed.

#### PAGE 5 SEC 3

### TRAVEL EXPENSES THE PROCESSES:

#### Travel expenses process:

-You MUST when making flight reservations take into consideration that something can happen to unexpected delay or stop the puppy buying process all together. We can't anticipate this reason but for this purpose and reason you must make flight reservations that are able to be canceled without you realizing cancellation ramifications in terms of money and loss of your reservation. Bajoron will not be held responsible by you for this situation. Nor will we reimburse you for any money you pay for a reservation or car rental that you can not follow through on. We can't forsee what can and may happen but you must protect yourself when making reservations of all types for a puppy pick up.

#### PAGE 5 SEC

## TAIL DOCKING AND DEW CLAW REMOVAL PROCESS:

ALL DOGS AT THIS POINT ARE DOCKED AND DEW CLAWS REMOVED. PLEASE DO NOT REQUEST OTHER WISE.

#### PAGE 5 SEC 5

## **EAR CROPPING PROCESS:**

YOU HAVE A CHOICE BUT SHOULD YOU GO WITH EARS NOT CROPPED, AND YOU DEFAULT, ANY REMITTANCE THAT IS REFUNDED WILL NOT BE IN FULL. DEPOSITS ARE NOT REFUNDABLE AND YOUR REFUND AFTER RESALE OF PUPPY YOU FORFEITED WILL BE REFLECTIVE OF AN EAR CROP AND A GREATLY INCREASED PRICE IN MEDICAL NEEDS AT THAT LATE AGE. WE WILL WRITE YOU A CHECK UPON OUR BEING ABLE TO DO THE MATH AND REFUND ACCORDINGLY AFTER ALL OUR COSTS AND CHARGES HAVE BEEN SATISFIED. WE ARE NOT OBLIGATED TO PROVIDE A DETAILED EXPLANATION OF THOSE COSTS TO YOU, ONLY A PARTIAL REFUND IN A CHECK WILL BE PROVIDED.

IF THIS IS YOUR SECOND DEFAULT NO REFUND WILL BE PROVIDED.

### PAGE 5 SEC 6

## **PUPPY REGISTRATION PROCESS part A:**

Bajoron is an AKC Bronze Foundation Breed of Merit. We helped The AKC start the program in 2010. We try to register each and every dog we produce. We health test all dogs that we use in our program.

Your registration and Paper work will come to you after you receive your puppy. via the mail frm the AKC. This takes about 2-4 weeks. If you have an opinion that you want to breed or show, Bajoron will own your dog in the eyes of the AKC. Bajoron will hold the registration paperwork with you receiving a copy minus the certification date. You will remain the physical owner of the dog. All other puppies come with a limited Registration.

If you are wanting to do dog sport or conformation in Canada or Mexico, we will fill out the paperwork, you will send us a check for the registration in that club what ever funds are necessary to do so in your currency and from your bank. You write the check to the club and we will put it in our envelope and send with the registration papers. We will then register the dog so that they are able to compete in that arena. It will be the same situation as the American Kennel Club registration.

#### PAGE 5 SEC 7

## **PUPPY REGISTRATION PROCESS part B:**

If for any reason you get your limited Registration and have second thoughts about the fact you have a limited and now want a Full Registration, You may sign the back of the Limited and send it with a check to us for the amount that it takes to register your dog as a full registration. We will complete the process and will do it in the manner described in Puppy Registration Process Part A. Please check the AKC site to confirm the cost before writing your check made out to Bajoron Bouviers. We will send you the registration as described above.

#### PAGE 5 SEC 8

## **PUPPY REGISTRATION PROCESS part C:**

When you go home with your puppy, We want and ongoing dialogue that will express how the situation and with your dog is unfolding. If we do not hear from you and have a number of emails that express satisfaction and joy we will hold off on registering your puppy. We will write you and try to get you to convey that all is going well. If you do not communicate then we will register the puppy in the Eyes of the AKC to Bajoron and make it a full registration that will remain in our name. If we have to have the dog shipped back to us or have someone come pick up because you are not happy, The registration will be easily transferred to its new owner and we will not have to wait on your mailing these documents to Bajoron for a re-home.



#### PAGE 6 SEC 1

### PUPPY PICK UP AND DELIVERY:

-You need to go to the vet in the first 48 hours from transfer from Bajorons /Co breeder/ representative after shipping, picking up personally, airline that the dog is healthy. Please keep your dog of grass and areas that many dogs use as this can transfer illness or disease to your dog. transfer personally, or a friend picking up puppy. We want you vet to confirm that the puppy is in good physical condition. This will indicate officially

### PAGE 6 SEC 2

### PUPPY PICK UP AND DELIVERY:

WE WANT YOU TO PICK UP YOUR DOG PERSONALLY IF AT ALL POSSIBLE. IF THAT IS NOT POSSIBLE, WE CAN HAVE SOMEONE COME AND VIEW THE LITTER FOR YOU IN PERSON. YOU MAY ALSO ASK A FRIEND THAT IS IN OUR AREA TO DO THIS FOR YOU. WE CHOOSE THE SPECIFIC PUPPY YOU WILL GET. WE DO NOT ALLOW PEOPLE TO VISIT BEFORE WE ADMINISTER SHOTS.

RECENTLY THE USDA ENACTED A LAW THAT GREATLY RESTRICTS BREEDERS FROM BREEDING HEALTHY DOGS. WHAT WE MEAN IS THAT IT LIMITS BREEDERS ABILITYTO HOUSE MORE THAN FOUR FEMALES SHOULD THEY WISH TO. WE DO NOT HAVE MORE THAN THREE BREEDING FEMALES. WE ARE CONSIDERED A WORKING DOG BREEDER., BUT STILL WISH TO LET YOU KNOW WE DO COMPLY AND HAVE THE NICEST HOME IN WHICH TO RAISE AND BREED OUR DOGS. WE STRIVE FOR EXCELLENCE IN ALL WE DO. BAJORON RAISES AND BREEDS BOUVIER DES FLANDRES, WHICH IS INHERENTLY A WORKING BREED. MANY PEOPLE WHO CALL ARE LOOKING FOR A DOG THAT IS PROTECTIVE AND FORMIDABLE THAT WILL BOTH BE A DOG THAT THEY CAN HAVE IN THEIR HOME OR OFFICE OR BOTH. WHILE WE DO NOT LIKE HAIR TRIGGER TEMPERAMENTS THAT ARE A LIABILITY TO YOUR LIFE AND YOUR WORK, WE LIKE A DOG THAT WILL BE A VIGILANT WORKER. THEREFORE WE CONSIDER OURSELVES AS "WORKING DOG PRODUCER". OUR BOUVIERS ARE ALSO ASSISTANCE, THERAPY AND SUPPORT DOGS.

BY ENTERING IN TO THIS APPLICATION AGREEMENT, BUYER AGREES THAT THEY HAVE NO INTEREST IN THE OWNERSHIP OR OPERATION OF BAJORON BOUVIERS WHAT SO EVER, INCLUDING ASSETS AND LIABILITIES OF BAJORON BOUVIERS

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